



HDE NEWS

4488 SE JERRY DRIVE, PRINEVILLE, OR 97754

www.hdehoa.com

FEBRUARY 2017

FROM THE PRESIDENT

Hi everyone,

If you are reading this, you have survived "The Great Snow of 2016-17". Well done, all of you! Elsewhere in this Newsletter will be some information about help getting your driveways plowed. There are a few people in High Desert Estates who have equipment to do that if we get dumped on again. By the way, sometime during the last month, I'm sure I saw an Eskimo on a Polar Bear, headed south (but I could be mistaken).

We are making progress with our new billing system, and very few people have called with billing issues. Most of the calls were from homeowners questioning various amounts listed on the bills. In all cases, the amount due was not the issue. We discovered that in making adjustments to some of the homeowner's bills, to reconcile them with the previous billing system, the adjustment was not applied correctly, but the amount was correct. Because of this, there were some erroneous "charges" shown. The bottom line is, we have learned the proper way to make adjustments (if necessary), although we don't expect to have to do this anymore, now that things are stable from a billing standpoint.

The important thing to remember is: when reading the bill, pay attention to "Total Due" in the top part, and "Amount Due" in the tear-off part at the bottom of the bill. Also, if the amount is enclosed in parentheses (\$xx.xx), it means you have a credit in the amount listed, and do not owe anything for that month.

WATER BILLS VIA E-MAIL

Use the code 490671 to sign-up online at <https://HighDesertEstatesHOA.secure.munibilling.com>

If you prefer, you can also email me at a14roth@att.net, and I will make the change for you. You will receive a confirmation email when that change has been made.

We are getting more and more people signing up to get their bills by email, probably because of the mail delivery issues we have had during the previous two months due to weather. One of the benefits of getting your bill by email, is that you can set up a username and password with Munibilling, and you can check your account at any time just by logging in. If you do not want to go that far, you can still just get the bill. In any case, you will still get these newsletters, they will be attachments to your email.

Once we are sure that everything is working well, and if there is enough demand, we will look into setting up electronic payments with Munibilling. That is still in the future though, and we cannot make any promises at this time. Finally, the following is already shown on the bill, but is not very prominent, so I am including it here:

1. Total payment due by last day of billing month.
2. Please include your Lot # on your check.
3. Make all checks payable to High Desert Estates HOA.
4. NSF checks will be charged \$25 fee.

There wasn't room to put it on the bill, but the following also applies:

1. Payment can be by check or money order.
2. We can no longer accept cash, because all payments have to be traceable.

Al Roth, President

TO RECEIVE WATER BILLS VIA E-MAIL

Name _____

Address _____

E-Mail _____

Phone (optional) _____

Send this in with your water bill.

SNOW!

I'm sure we have all had enough of this white stuff! Hopefully it will continue to slowly melt away and hopefully we won't get another big batch dumped on us.

Thanks to Bill Huret for plowing the roads, including the frontage road on Davis Loop. Thanks to Jim Perrigo and son for furnishing the equipment.

If we do happen to get another big dose of snow, the following people are **for hire** to plow driveways.

Seth Tooley 541-771-2966

Cody Jessee 541-408-1791**

Bill Huret 541-416-1278

There are also ads for snow removal in The Roundup.

**Cody's two daughters are available to water plants and feed pets when you're away.

DID YOU KNOW....

You can get groceries and other supplies delivered to your door by ordering from Walmart.com.

Here's how the new Free 2-Day Shipping works:

- Free 2-Day Shipping will be available on eligible orders over \$35.
- Millions of items on Walmart.com are eligible for Free 2-Day Shipping including household essentials such as pantry items, cleaning supplies and baby necessities, top electronics and toys.
- Eligible items will be noted with a 2-day shipping logo.

Being snowed in made us appreciate Walmart.com more than ever. One of the best values is you can order a 25 lb. bag of cat litter for less than \$5 and have it delivered to your front porch. Cat litter works great to give traction on frozen snow and ice-covered steps and sidewalks, and it's cheap. Expensive ice melt products containing salt will cause concrete to deteriorate. Cat litter won't melt the ice, but it does give you some traction. Of course you still have to be careful and tread lightly.

You can order canned goods, laundry products, many, many food items, as well as clothing, tools, and household goods. Just go shopping on their website: walmart.com.



HDE WEBSITE

To access our website: hdehoa.com
(for HDE residents only)

User name: owner Password: 172lots

BOARD MEETINGS

All HDE residents are welcome to attend our Board meetings. Regular time is every
4th Monday at 6:30 pm at the HDE office.

Occasionally we have to re-schedule, so consult the website or call a board member before going.