

# HIGH DESERT ESTATES NOTIFICATION SURVEY

## PLEASE COMPLETE AND RETURN WITH YOUR WATER BILL PAYMENT

Recently we have had several incidents here in the HOA that required making some phone calls to some of our residents, two of which were from temporary water outages for some homes, and the theft of a mailbox unit on David Way.

A committee of six volunteers was formed to discuss what different ways there are to notify some, if not all, of our homeowners when something happens. We have compiled this short survey and ask that you take a few moments to complete it and return it when done to the office drop box or send it with your water bill payment. This will help us to decide the best and quickest way to notify you and your neighbors of any problems.

Thankfully we have the Newsletter and hope everyone reads it to keep up with current events and we also have the Facebook page and encourage you to become a member of our Facebook page if you like as we do post things there as well. We currently have 75 members, but plenty of room for more!

1. We have purchased a cell phone for HDE business only. Ideally, we can load everyone's phone number that accepts texts so we can send out a "Blast" to people that are affected by a current incident. So, the first question is, would you want notification by text? \_\_\_\_\_ Or a phone call? \_\_\_\_\_, and if yes, please provide the phone number we should use \_\_\_\_\_.

2. Are you receiving your monthly bill by email \_\_\_\_\_ or are you receiving it in the regular mail \_\_\_\_\_? If you are receiving it by snail mail, would you consider changing to email? \_\_\_\_\_. If you want us to use email, please provide us with that info \_\_\_\_\_.

We currently send out 115 mailed bills with Newsletters at a cost of 80 cents each with postage and envelope costs which come to \$92.00 a month. The 45 emailed bills have no cost.

3. Do you know your lot number? \_\_\_\_\_? It is located on your bill on the left side right under your name.

Please provide us with the following info when returning this survey, and your Board and new notification committee (comprising myself along with Laquita Stec, Pam Gridley, Steve Davis, Teri Taylor, and Janisse Bahns) appreciate your commitment to making our HOA a wonderful place to live. THANK YOU!!!!

You can call me if you have questions. Christine Burk, Treasurer, 541-350-4142

YOUR NAME \_\_\_\_\_

YOUR ADDRESS \_\_\_\_\_

LOT NUMBER \_\_\_\_\_ (if known)